## **Key to Service: Custom Building Products**

- Ones/Outs fully packed down and counts adjusted
- Job Lot Quantities require additional packdown
- Bays are set to POG
- POG and SRG in MET sleeve and dated
- POP / Literature / Bay ID signs 100%
- All POP is available on ePOP
- Price labels 100% correct
- Keep cleaners/sealers in boxes- box serves as POP
- Replace damaged/open bags- (BAG1)
- Products properly cleaned
- Sweep floor around pallet to keep area clean

PLTWB-REV23 Lifetime Warranty Brochure



HD24- Home Depot Color Card



VGB24- Vertical Grout Board





# 5 Star Rating

POP / Literature / Bay ID Sign 100%

Bays are set 100% to POG

Price labels 100% correct



Ones/Outs packed down & counts adjusted

Products & floor are clean and neat

POG & SRG in MET sleeve and dated



# 4 Star Rating

POP / Literature / Bay ID Sign 100%

Bays are set 100% to POG

Price labels 100% correct



Majority of Ones/Outs packed down & counts adjusted

Products & floor are clean and neat for the most part

POG & SRG in MET sleeve and dated



# 3 Star Rating

POP: Damaged and / or Missing

Bays are set 90% to POG

Price labels 100% correct



Ones/Outs NOT packed down & counts adjusted

Products & floor are clean and neat for the most part

POG & SRG in MET sleeve and dated



## 2 Star Rating

POP: Damaged and/ or Missing

Bays are not set to POG

Price labels 100% correct



Ones/Outs NOT packed down & counts adjusted

Products & floor are dirty/ Torn bags

POG & SRG is not in MET sleeve



#### **Elements of The Perfect Bay**

POG in MET sleeve and dated

Bays are set to POG

POP / Literature / Bay ID Sign 100%

Critical POP pieces:

Lifetime Warranty brochure PLTWB-REV23

> Vertical Grout Board VGB24

Grout Card Color Brochure HD24

Brochure Holder HTBBH



5-bay set



Ones/Outs packed down & counts adjusted

Job Lot Quantities require additional packdown

Products properly cleaned

Sweep floor around pallet to keep area clean

Replace damaged/open bags

Resalable plastic bags available on ePOP (BAG1)

Keep overstock bags in clear tote in cleaners/sealers bay

Price labels 100% correct

Keep cleaners/sealers in boxes – box serves as POP



#### All of Custom's POP Are Available On EPoP







