

## AQUA MIX® POULTICE STAIN REMOVAL GUIDE

When a mixture of Aqua Mix® Poultice Stain Remover and water does not effectively remove a stain, the following products used in conjunction with the mixture have been shown to produce successful results.

### Notes:

Aqua Mix brand products are identified by all capital letters. Additives are listed in order from mildest to strongest cleaning compound. Always follow product instructions carefully.

### Legend:

a) DO NOT use SEALER & COATING REMOVER on polished, agglomerate or manmade stone as it may etch a polished surface and dissolve the resin binders in the stone.

(b) Do not use acid cleaners on surfaces that are not acid resistant.

### IMPORTANT:

Caution should be exercised with water-sensitive marbles such as green and black, follow product instructions carefully. Always test a small inconspicuous area to determine desired results. On some polished marble the entire tile may require treatment to ensure consistent results.

Consult the Custom Building Products website for more information on the prevention and removal of stains. For additional information about any of the products or methods described, contact CUSTOM's Technical Services Department at 800.282.8786.

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Stain Source	Aqua Mix Poultice Additive 1 = Recommended, 2 = Alternative
Ink, marker pen and paint	1. SEALER & COATING REMOVER (a)
Oil-based contaminants such as cooking oil, mayonnaise, grease, tar, and various food stains	1. HEAVY-DUTY TILE & GROUT CLEANER 2. SEALER & COATING REMOVER (a)
Tea, coffee, tobacco, blood, bird and animal droppings	1. SEALER & COATING REMOVER (a) 2. 35% Hydrogen Peroxide
Algae, fungi and mildew	1. HEAVY-DUTY TILE & GROUT CLEANER 2. AQUAKLEEN™
Metallic stains, rust, copper, brass and other metals as well as red soil from flower pots	1. EX-TREME® (b) 2. CEMENT GROUT HAZE REMOVER (b)
Efflorescence	1. EFF-EX®
Hydrocarbons such as soot or fire damage	1. EX-TREME® (b) 2. HEAVY-DUTY TILE & GROUT CLEANER
Tree sap or timber stains	1. SEALER AND COATING REMOVER (b)



Technical Bulletin

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