Custom's specially formulated cleaners are an effective first step for removing grout or mortar residue, as well as some mineral deposits. They are also effective for removing grease, dirt and other contaminants. They can be used on grout, tile and stone without harming the surface, and there are no harsh, toxic fumes. Use according to directions.

Acid washing to remove grout residue or mineral deposits is an effective cleaning method, if done properly. If incorrect procedures or strong acid solutions are used, the damage to stone, tile and grout can be substantial. Grout will lose its color or become powdery or sandy. A strong acid solution will damage and dull the glazed finish on most ceramic tile, and also etch or pit the surface of unglazed tile and stone.

Acid washing can be safely accomplished by using Aqua Mix® Sulfamic Acid Crystals. Follow specific grout recommendations for acid washing. It is also effective for concrete etching; as a relatively mild acid, it does not emit toxic fumes. Sulfamic Acid Crystals can be used on tile or colored grouts, but should not be used on some types of natural stone such as polished marble or granite. Refer to the Sulfamic Acid Crystals Technical Data Sheet for proper application and handling.

**RELATED PRODUCTS**
- TileLab® Sulfamic Acid
- TileLab® Grout Haze Remover
- Aqua Mix® Grout Haze Clean Up
- Aqua Mix® Eff-Ex®
- Aqua Mix® NanoScrub®
- Aqua Mix® Poultice Stain Remover
- Aqua Mix® Sealer & Coating Remover

The information in this bulletin is presented in good faith, but no warranty, express or implied, is given nor is freedom from any patent in as much as any assistance furnished by CUSTOM® with reference to the safe use and disposal of its products provided without charge. Custom® Building Products assumes no obligation or liability therefore, except to the extent that any such assistance shall be given in good faith.