

## Aqua Mix Technical Bulletin #14:

# REMOVAL OF DEEP-SET STAINS FROM POROUS TILE/NATURAL STONE/MASONRY

## Method A

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**Product Recommendation:** Poultice Stain Remover

**Equipment:** Bowl, household plastic wrap, plastic putty knife and sponge

**Coverage:** Varies; test first to determine amount of product needed depending on number of stains present

**Procedure:**

1. Remove loose debris.
2. Mix several tablespoons of Poultice Stain Remover powder with water in a bowl to form a thick, pliable paste.
3. Apply a 1/4" (6 mm) thick layer of paste directly over stain with at least a 1" (25 mm) overlap beyond edge of stain.
4. Cover with household plastic wrap, taping around perimeter to seal over Poultice Stain Remover mix. Leave a small section untaped or punch holes in plastic wrap to allow for slow curing.
5. Allow paste to stand on stain for 24 to 48 hours.
6. Remove Poultice Stain Remover without scratching surface with a plastic putty knife and wash off residue with clean water and sponge. If poultice paste has not dried, allow to dry uncovered before removal.
7. Repeat procedure if necessary. If area darkens from absorbed moisture, it should dry completely within 2 to 4 days.

## Method B

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**Purpose:** To remove stains that have penetrated into tile or stone surfaces

**Product Recommendation:** Sealer & Coating Remover (Notes A & B)

**Equipment:** Scrub brush or white nylon pad and white cotton towels

**Coverage:** Varies; test first to determine amount of product needed depending on number of stains present

**Procedure:**

1. Always test a small area first to ensure satisfactory results.
2. Remove loose debris.
3. Apply a liberal amount of undiluted Sealer & Coating Remover over stain(s).
4. Allow to stand up to 1 hour, not allowing Sealer & Coating Remover to dry on surface.
5. If necessary, apply additional remover or sprinkle with hot water and agitate with a scrub brush or white nylon pad.
6. Wipe up residue with absorbent white cotton towels.
7. Rinse thoroughly with water.
8. Wipe surface dry with clean, absorbent, white cotton towels.
9. Repeat procedure if necessary.

**Note A:** Do not use on synthetic agglomerate or other resinous surfaces.

**Note B:** Sealer & Coating Remover will remove sealers and wax-type coatings.

This recommendation is intended as a general guideline for the removal of deep-set stains from porous tile, natural stone and masonry. The actual removal requirements may vary depending on type of tile, method of application and amount of stains to be removed. READ PRODUCT DIRECTIONS THOROUGHLY PRIOR TO USE. ALWAYS TEST FIRST. KEEP SURFACE CLEAN AND DRY TO REDUCE POSSIBILITY OF SLIP-FALL ACCIDENTS.