**CEG-IG™ Industrial Grade**

100% Solids Epoxy Grout

**Frequently Asked Questions**

**FEATURES / PERFORMANCE**

**Question:** Why should I use CEG-IG™ vs. CEG-Lite™?

**Answer:** Both CEG-IG and CEG-Lite are two part 100% solids epoxy grouts. They both adhere to the ANSI 118.3 standard. However, CEG-IG is specially formulated for harsh environments.

**Question:** What is considered a harsh environment?

**Answer:** Harsh environments include chemical and food processing plants such as dairies, breweries, bottling plants and commercial kitchens. Any place where harsh chemicals may spill on the floor, where harsh chemical cleaners are used, or where the grout may be exposed to high temperatures for extended periods of time.

**Question:** Where do I buy the CEG-IG Part A?

**Answer:** CEG-IG uses the same Part A as CEG-Lite. So, you can use the CEG-Lite Part A with CEG-IG. CUSTOM will be changing the CEG-Lite Part A packaging in the future to clarify that it can be used with BOTH CEG-Lite and CEG-IG. However, the formula will not be changing.

**Question:** Can CEG-IG be used in wet areas, commercial steam rooms and gang showers?

**Answer:** Yes, it is suitable for wet areas and should be allowed to cure 14 days before constant use.

**INSTALLATION**

**Question:** How soon can CEG-IG be exposed to traffic?

**Answer:** CEG-IG can be exposed to light traffic after seven hours at 70°F (21°C) / 50% relative humidity.

**Question:** Can CEG-IG be made to set faster if a faster return to service is required?

**Answer:** Increasing the ambient temperature will increase the speed to set. Do not add more Part A component. Do not change mixing ratios.

**Question:** Are there any limitations on the type of heater to use to increase the ambient temperature?

**Answer:** Propane heaters will yellow the grout and are not recommended.

**Question:** When can CEG-IG be exposed to chemicals?

**Answer:** Consult the Technical Data Sheet. Protect from harsh industrial cleaners for seven days and from aggressive chemicals for 14 days.

**Question:** Can CEG-IG be used to re-grout?

**Answer:** Yes. Be sure ¾ of joint depth is removed or ¼”, whichever is greater.

**Question:** At what temperature should I apply CEG-IG?

**Answer:** CEG-IG is easiest to apply when temperatures are between 70°F and 85°F (21°C and 29°C). Lower temperatures will cause it to become stiff and more difficult to work and will extend initial set. Higher temperatures will accelerate the set.

**Question:** What do I do if there is haze on my tile?

**Answer:** Use Aqua Mix® NanoScrub® to remove haze.